

Roll No.

Total No. of Pages : 02

Total No. of Questions : 07

MBA (Sem.-4<sup>th</sup>)

**INDUSTRIAL RELATIONS AND LABOUR LAWS**

Subject Code : MB- 964 (2009 to 2011 Batch)

Paper ID : [C0180]

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTION TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains SIX questions carrying TEN marks each and students has to attempt any FOUR questions.

**SECTION-A**

**1. Write short notes on :**

- (i) Factory
- (ii) Causes of grievances
- (iii) Conciliation
- (iv) Workers participation in management
- (v) Bipartite bodies
- (vi) Distinguish between "Award" and "Settlement"
- (vii) Lock-out
- (viii) Trade unionism
- (ix) Industrial Dispute
- (x) Collective bargaining

## **SECTION-B**

2. Define industrial relations. Discuss the various theories of industrial relations.
3. Describe the grievance handling procedure and discuss why grievances should be settled quickly and at the level at which they occur.
4. Explain the impact of collective bargaining and workers participation in management on industrial relations.
5. What authorities have been set up under the Industrial Disputes Act, 1947 for the settlement of industrial disputes?
6. Write a note on industrial relations in Russia.
7. State the provisions of the Factories Act, 1948 with regard to women, young persons and children.