

## HUMAN RESOURCE MANAGEMENT

MB-203

May 2014

TIME: 3HOURS

MAX. MARKS – 60

### SECTION – A

**Note: Attempt all questions. Each question carries 2 marks.**

- 1) What are the objectives of human resource management?
- 2) Define Selection?
- 3) Define the concept of HRD?
- 4) What do we mean by performance management?
- 5) Define quality circles?
- 6) Define job satisfaction and morale?
- 7) What are the approaches to human relations?
- 8) What do you understand by employee empowerment?
- 9) What is the importance of job evaluation?
- 10) What is job compensation?

**10 x 2 = 20**

### SECTION – B

**Note: Attempt any four questions. Each question carries 10 marks.**

- 11) Describe in detail the human resource management practices in India?
- 12) What are the objectives of human resource planning? Explain the process of job analysis in detail?
- 13) Distinguish between job analysis and job description? Give suitable examples to explain both?
- 14) What do we mean by potential appraisal? Explain the process of performance appraisal?
- 15) Explain the employee grievance handling process? How do we improve the satisfaction and morale of employees?
- 16) What do we mean by quality circles? Explain the structure and role of management quality circle in India?

**4 x 10 = 40**