

**[Total No. of Questions - 20] [Total No. of Printed Pages - 3]  
(2064)**

**14940**

**MBA 4th Semester Examination  
Management Information System (N.S.)**

**MBA-402**

**Time : 3 Hours**

**Max. Marks : 60**

*The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.*

**SECTION - A**

**Write in Brief (Compulsory)**

1. MIS
2. ERP
3. MIIS
4. GDSS
5. RDBMS
6. Tables
7. Types of Networks
8. Organizing International Information System
9. Differentiate:
  - (a) Sorting and Indexing
  - (b) Reports and Labels

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**[P.T.O.]**

10. Define:

- (a) BUS
- (b) STAR
- (c) RING

(2×10=20)

### **SECTION - B**

#### **Short Answer Type Questions (Attempt Any Four)**

- 11. Why do you consider information as key resource for organization? What is the utility of Information Technology in harnessing information and building a system within the organization?
- 12. What do you mean by System development Methodology? How is it important to understand the business process for designing good MIS?
- 13. Differentiate between TPS and MIS. Which is the most advanced category? Discuss.
- 14. What are the various stages of Nolan Stage Model? Explain them.
- 15. Discuss the role of tables, forms, queries, reports and its importance in RDBMS.
- 16. What is the benefit of Executive support in the enterprise system? How does it help in managing opportunities and challenges? (4×5=20)

### **SECTION - C**

#### **Essay Note Type Questions (Attempt Any Two)**

17. Explain:

- (a) Group Decision Support System
- (b) System Evaluation and Maintenance

18. Explain the following with suitable examples.

(a) Sorting and Indexing

(b) Coding techniques

19. Brief the following with suitable examples.

(a) Error detection

(b) Validation

20. Explain in brief the system of CRM and SCM. (2×10=20)