

Roll No.

Total No. of Pages : 02

Total No. of Questions : 15

**MBA (2012 & Onwards) (Sem.-4)**  
**BANKING AND INSURANCE OPERATIONS**

Subject Code : MBA-927

Paper ID : [A2532]

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTION TO CANDIDATES :**

1. **SECTION-A** contains **SIX** questions carrying **FIVE** marks each and students has to attempt any **FOUR** questions.
2. **SECTIONS-B** consists of **FOUR** Subsections : Units-I, II, III & IV. Each Subsection contains **TWO** questions each carrying **EIGHT** marks each and student has to attempt any **ONE** question from each Subsection.
3. **SECTION-C** is **COMPULSORY** and consist of **ONE** Case Study carrying **EIGHT** marks.

**SECTION-A**

1. Describe the main types of banks in brief.
2. What is 'holder in due course' as defined in Negotiable Instrument Act, 1881?
3. Write a note on powers of RBI under Banking Regulation Act.
4. Explain the concept of 'Re-insurance'.
5. Write a note on 'Insurance Ombudsman'.
6. State the provisions of Banking Regulation Act regarding inspection of banking companies.

**SECTION-B**

**UNIT-I**

7. Is a banker legally obliged to maintain the secrecy of his customer's account? Under what circumstances can he disclose the account information and what precautions should he take in such cases?
8. Bring out the role of Reserve Bank of India as regulator of banking system in India.

## UNIT-II

9. What steps a banker should take while opening a new customer's account? What precautions does a banker take in opening account of a minor and why?
10. Write notes on :
  - A) Mobile banking and its security issues
  - B) Types of bank accounts

## UNIT-III

11. What are different types of banker's advances? Discuss the principles which govern secured advances.
12. Analyze the factors that contribute to NPA. What measures have been taken by government as well as banks to arrest NPA in India?

## UNIT-IV

13. *Insurance is not to prevent risk, but to identify the losses arising from a certain risk, comment.*
14. Write a detailed note on life insurance and general insurance policies including unit linked policies.

## SECTION - C

15. Mr. A issues an open 'bearer' cheque for Rs. 5,000 in favour of Mr. B who strikes out the word 'bearer' and puts crossing across the cheque. The cheque is therefore negotiated to Mr. C, Mr. D and Mr. E. When it is finally presented by Mr. E's banker, it is returned with remarks : 'payment countermanded by drawer'.

In response to a legal notice from Mr. E, Mr. A pleads that

- (i) The cheque was issued to Mr. B under threat from him, and
- (ii) The cheque was altered after it had been issued and therefore he (Mr. A) is not bound to pay the cheque.

Please discuss whether Mr. A's argument is valid or not. Give reasons.