DRAVIDIAN UNIVERSITY DIRECTORATE OF DISTANCE EDUCATION Kuppam-517426 II YEAR MBA ASSIGNMENT

Paper MM 211: RETAIL MANAGEMENT

Answer any three questions

3X10=30

- 1. Explain the retailers and retail institutions?
- 2. What is retail merchandise management?
- 3. Explain the various methods of communication on retail management?
- 4. What is the role of learning, perception, attitude and motivation in retail?
- 5. What are major challenges for retailer/marketers?