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## I Semester B.Com. Examination, November/December 2015 (2012-13 and Onwards) (Repeaters) COMMERCE

Paper - 1.5 : Organisational Management

Time: 3 Hours Max. Marks: 100

Instruction: Answer should be written completely either in Kannada or in English.

## SECTION - A

1. Answer any 10 questions. Each question carries 2 marks.

 $(10 \times 2 = 20)$ 

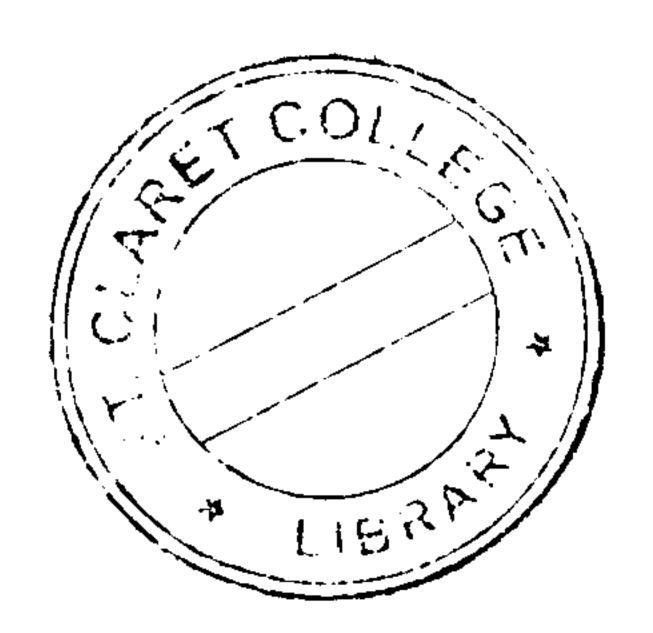
- a) Define HRM.
- b) What is Esprit-de-corps?
- c) What is selection?
- d) What do you mean by motivation?
- e) What is social responsibility of business?
- f) What is informal organisation?
- g) What are procedures?
- h) What is Aptitude test?
- i) What is a budget?
- j) State the various types of interviews.
- k) What is CPM?
- I) What do you mean by span of control?

## SECTION - B

Answer any 4 questions. Each question carries 8 marks.

 $(4 \times 8 = 32)$ 

- 2. Explain the factors influencing the organisation structure.
- 3. Explain duties and responsibilities of a Human Resource Manager.





- 4. Explain briefly the different types of interviews.
- 5. Explain the social responsibility of business to various sections of the society.
- 6. Define placement. What are the problems involved in placement?

## SECTION-C

Answerany 3 questions. Each question carries 16 marks.

 $(3 \times 16 = 48)$ 

- 7. What is leadership? Explain briefly the different styles of leadership.
- 8. Define decision making? Explain the process of decision making.
- 9. Explain the factors that determine good control system.
- 10. Discuss the various functions of management as laid down by Henry Fayol.