

Roll No.

Total No. of Pages : 01

Total No. of Questions : 07

MBA (Sem.-4)
INDUSTRIAL RELATIONS & LABOUR LAWS
Subject Code : MB-964 (2008-10 batch)
Paper ID : [C0180]

Time : 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY.
2. Attempt any FOUR questions from SECTION-B.

SECTION-A (10 × 2 = 20 Marks)

1. Write short notes on :

- (a) Define the term Grievance Handling.
- (b) Write a note on the importance of trade unions.
- (c) Write a note on the causes of grievances.
- (d) Explain any two schemes of workers participation in management.
- (e) What is the aim of Industrial Dispute Act, 1947?
- (f) Mention any four provisions laid down in Factories Act for the safety of the workers.
- (g) What are tripartite bodies?
- (h) Discuss the role of actors in Industrial Relations.
- (i) Explain the term Arbitration.
- (j) State any 2 points of difference between Industrial Relations of Japan & Russia.

× 10 = 40 Marks)

2. Discuss the Model Grievance Procedure.
3. Why do workers join trade unions? What are the problems faced by trade unions India?
4. Discuss the process of collective bargaining.
5. Compare and contrast the Industrial Relations of Japan with India.
6. Mention the strategies for the settlement of disputes under Industrial Disputes Act.
7. State the theories of Industrial Relations and their relevance in present Indian context.