

Paper 4(a): Industrial Relations

Time: 3 hours

Max Marks: 80

SECTION - A

Answer ALL questions.

4X15=60

1. a) Explain the concept of industrial relations and explain Dunlop's model industrial relations?  
(or)  
b) Describe the grievance redresser procedure?
2. a) Explain the functions of trade unions?  
(or)  
b) Explain various methods for settlement of industrial disputes ?
3. a) What is collective bargaining? Explain various levels of collective bargaining?  
(or)  
b) What are the various causes and consequences of indiscipline?
4. a) Describe various schemes of workers participation in management?  
(or)  
b) Describe the evaluation of industrial relations in India?

SECTION – B

Answer any FOUR Questions

4x5=20

5. Industrial conflict
6. Recognition of bargaining agent
7. Works committee (ID Act)
8. Disciplinary procedure
9. Joint consultation
10. Adjudication
11. Industrial relations and collective bargaining distinguishing.
12. Employers association