Roll No.

Total No. of Questions : 09

BBA (2012 & Onwards Batches) (Sem.–3) MANAGEMENT INFORMATION SYSTEMS Subject Code : BBA-305 Paper ID : [C1168]

Time: 3 Hrs.

Max. Marks : 60

INSTRUCTION TO CANDIDATES :

- 1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
- 2. SECTIONS-B consists of FOUR Sub-sections : Units-I, II, III & IV.
- 3. Each Sub-section contains TWO questions each, carrying TEN marks each.
- 4. Student has to attempt any ONE question from each Sub-section.

SECTION-A

- 1. Write short notes on :
 - (a) Define MIS.
 - (b) Define Data.
 - (c) Define Quality.
 - (d) What is System Analysis?
 - (e) What is System Design?
 - (f) What is Customer Relationship Management?
 - (g) What is ERP?
 - (h) What is Data Mining?
 - (i) What is Supply Chain Management?
 - (j) Define Planning.

SECTION-B

UNIT-I

- 2. Discuss the characteristics and significance of MIS.
- 3. Discuss in detail Management Support Systems.

UNIT-II

- 4. Discuss Simon's Model of decision making.
- 5. Discuss in detail the advantages and disadvantages of DBMS.

UNIT-III

- 6. Discuss System development life cycle.
- 7. Discuss System Implementation and testing.

UNIT-IV

- 8. Give brief introduction of emerging concepts and issues in Information Systems.
- o9MIDiscuss various evaluation approaches