

[Total No. of Questions - 20] [Total No. of Printed Pages - 2]
(2123)

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MBA 1st Semester Examination

Management Process & Organizational Behaviour (N.S.)

MBA-101

Time : 3 Hours

Max. Marks : 60

The candidates shall limit their answers precisely within the answer-book (40 pages) issued to them and no supplementary/continuation sheet will be issued.

SECTION - A

Write short notes on the following. Each question carries 2 marks. All the questions are compulsory.

1. Characteristics of Organizational Behaviour.
2. What is Behavioristic Framework?
3. How do you measure attitude?
4. What do you understand by the term "Job satisfaction"?
5. Definition and meaning of learning.
6. What is attitude?
7. What is trait theory of leadership?
8. Distinguish between functional and dysfunctional groups.
9. Define group cohesiveness.
10. Explain the term "Emotional Intelligence". (10×2=20)

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SECTION - B

Write short answers for any four of the following questions. Each question carries 5 marks.

11. Briefly explain the various functions of a manager with examples.
12. Discuss in detail the various models of organizational behaviour.
13. Briefly explain victor vrooms theory of motivation.
14. Discuss the various factors that influence leadership effectiveness.
15. Write the differences between functionality and dysfunctionality of conflict.
16. Describe the characteristics of organizational culture.

(4×5=20)

SECTION - C

Write Essay type answers for any two of the following question. Each question carries 10 marks.

17. Explain in detail the major challenges and by the manager in the field of OB.
18. What is the nature of perception? Explain in detail the perceptual errors with suitable examples.
19. Explain in detail the various stages in group development.
20. Discuss why do people resist change? What measures you suggest to overcome this problem?

(2×10=20)