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## M.C.A. (Commerce Faculty) (Second Semester) EXAMINATION, 2016

## HUMAN RESOURCE MANAGEMENT (CBCS) (2013 PATTERN)

Time: Three Hours Maximum Marks: 50

- N.B. := (i) All questions compulsory.
  - (ii) Attempt any two from each question.
  - (iii) Figures to the right indicate full marks.
- **1.** (a) Define Human Resource Planning. Explain the process of Human Resource Planning in detail. [7]
  - (b) Explain the concept of recruitment and selection. State the selection process in detail. [7]
  - (c) What is training and development? State the issues regarding International Training. [7]

Or

- **2.** (a) What is the difference between HRM and Personnel Management? [6]
  - (b) State the different methods of training. [6]
  - (c) What are the challenges before modern day HR Manager?

[6]

[6]

- **3.** Give detailed notes on :
  - (a) Human Resource Information System

P.T.O.

	( <i>b</i> )	Job analysis [6]
	(c)	Sources of Recruitment. [6]
		Or
4.	(a)	Explain the concept of Union and Critical Issues for present
		day Union Scenario. [6]
	( <i>b</i> )	Explain the process of collective bargaining in detail. [6]
	(c)	What is Performance Management ? State the process of
		performance management. [6]