

Total No. of Questions—6]

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Seat No.	
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[4968]-4005

B.C.A. (Fourth Semester) EXAMINATION, 2016

HUMAN RESOURCE MANAGEMENT

(2013 PATTERN)

Time : Three Hours

Maximum Marks : 80

N.B. :— (i) Question No. 6 is compulsory.

(ii) Answer any *four* from the remaining.

(iii) Figures to the right indicate full marks.

(iv) Draw figures wherever necessary.

1. What is 'HRM' ? Explain in detail the challenges before HRM and HRD. [15]
2. What is 'Training' ? Explain the various methods of 'Training'. [15]
3. Explain in detail the concepts 'Profit Sharing' and 'Fringe Benefits'. [15]
4. What is 'Grievance' ? Explain in detail the nature and procedures/ Machinery of Grievance. [15]
5. Define the term 'E-HRM'. Explain in detail the concepts E-selection and E-learning. [15]

P.T.O.

6. Write short notes on (any *four*) : [20]

- (a) Selection procedure
- (b) Process of Performance Appraisal
- (c) Piece Wage System
- (d) Objective of Discipline
- (e) Objectives of Wage and Salary Administration
- (f) Human Resource Planning (HRP).