B.Tech. Degree VI Semester (Supplementary)Examination, November 2005

IT 604 TELECOMMUTING

(2002 Admissions)

Time: 3 Hours   Maximum Marks: 100

I	a)	Define Telecommuting in detail.	(10)
	b)	Who are the current and potential buyers of telecommuting services?	(10)

OR

II	Explain various networking solutions to support the communication requirements of telecommuters.	(20)

III	The large demand for telecommuting services and its anticipated rapid growth are fuelled by nine demand drivers. Explain.	(20)

OR

IV	a)	Who are administrative telecommuters? Explain their various voice and data communication requirements.	(10)
	b)	Explain various criteria that should be taken into account by IS managers in selecting networking solutions.	(10)

V	a)	Who are technical telecommuters? What are the various voice and data applications that drive the communication needs of technical telecommuters.	(10)
	b)	Who are marketing telecommuters? Discuss the various voice and data applications that drive the communication needs of marketing telecommuters.	(10)

OR

VI	a)	Explain the networking requirements of IS managers.	(5)
	b)	Explain in detail about the CTI networking solutions.	(15)

VII	Discuss NMLIS – an emerging RTC networking solutions.	(20)

OR

VIII	Discuss Integrated Telephony services for telecommuters.	(20)

IX	The telecommuting market is currently supported by two major groups of communication service providers. Who are they? Explain.	(20)

OR

X	a)	What are the factors on the demand size which maximizes the chances of telecommuting program for the employers?	(10)
	b)	What are the recommendations given to current and potential telecommuters for the success of telecommuting program?	(10)

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