

Roll No.

Total No. of Pages : 02

Total No. of Questions : 09

B.H.M.C.T. (Sem.-7th)

SECURITY, SAFETY & FIRST AID

Subject Code : BH-415

Paper ID : [C0346]

Time : 3 Hrs.

Max. Marks : 30

INSTRUCTION TO CANDIDATES :

1. SECTION-A is COMPULSORY consisting of TEN questions carrying ONE mark each.
2. SECTION-B contains FIVE questions carrying $2\frac{1}{2}$ (Two and Half) marks each and students has to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying FIVE marks each and students has to attempt any TWO questions.

SECTION-A

- (a) Sprain
- (b) Toxin
- (c) CCTV
- (d) Card Key
- (e) Wound
- (f) Artificial Respiration
- (g) Tipsy guest
- (h) Front of the house areas
- (i) Bandage
- (j) Electric fire

SECTION-B

2. Explain any five steps used to handle guest complaints.
3. Mention the various methods used by a hotel to detect and cease fire.
4. Enumerate the procedure followed by hotels for key handling.
5. What are security equipments used by hotels for its smooth operations ?
6. Write short notes on Fracture treatment.

SECTION-C

7. Explain the lost and found procedure followed by hotels with the help of its formats.
8. Enumerate the duties of first aid provider.
9. Suggest various ways to deal with following situations :
 - (a) Electric shock
 - (b) Poisoning
 - (c) Burn
 - (d) Fits