

SECTION C

5.
 - a) Briefly explain the development process of MIS.
 - b) What is Business Process Re-engineering? Discuss.
6.
 - a) Discuss at length major steps involved in designing a Knowledge Management system.
 - b) What is organizational Security Policy? How is it planned?

SECTION D

7.
 - a) How is mail merge a useful feature of a Word Processing package ? State steps to execute it.
 - b) How is Relative cell addressing scheme different from Absolute Cell Addressing?
8. Describe the concept and features of Content Management System thereby throwing light on its architecture.

SECTION E

9. **Write briefly :**
 - a) Comment on the state of IT Infrastructure in India
 - b) Draw differences between Information and Knowledge
 - c) Discuss the major formatting features supported by presentation Software.
 - d) What is the scope of Business Intelligence?
 - e) Enlist different types of softwares and state their characteristics.
 - f) Differentiate between printer & plotter.
 - g) What are the uses of E-mail clients?
 - h) Give features of broadband.
 - i) What is information Security?
 - j) What is application software?