

**Q.P. Code : 14224**

**Second Semester B.B.A. Degree Examination, May/June 2019**

*(CBCS Scheme)*

**Business Administration**

**PRODUCTION AND OPERATIONS MANAGEMENT**

*Time : 3 Hours]*

*[Max. Marks : 70*

*Instructions to Candidates : Answers should be written only in English.*

**SECTION - A**

1. Answer any **FIVE** questions. Each question carries **2** marks : **(5 × 2 = 10)**
- (a) What is production management?
  - (b) Expand VED analysis.
  - (c) What is scrap?
  - (d) What is Scheduling?
  - (e) What is process layout?
  - (f) Give the meaning of Artificial Lighting.
  - (g) Define Inventory.

**SECTION - B**

Answer any **THREE** questions of the following. Each question carries **6** marks :  
**(3 × 6 = 18)**

- 2. Briefly explain the three merits and three demerits of product layout.
- 3. Briefly explain the functions of PPC.
- 4. State the objectives of purchasing.
- 5. Briefly explain the different types of waste.
- 6. Analyse the objectives of sound maintenance.

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SECTION - C

Answer any **THREE** questions of the following. Each question carries **14** marks :  
(3 × 14 = 42)

7. What is Material Handling? Discuss the principles of Material handling.
8. What is productivity? Explain the factors influencing productivity.
9. Write short notes on :
  - (a) Types of factory Building
  - (b) Industrial safety
10. Explain the various techniques of Quality control.
11. Explain the merits and demerits of Automation.