



UN – 387

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V Semester B.Com. Examination, November/December 2015
(F+R) (2014 –15 & Onwards)
COMMERCE

5.6 : Elective – 5: Paper – II : Human Resource Development

Time : 3 Hours

Max. Marks : 100

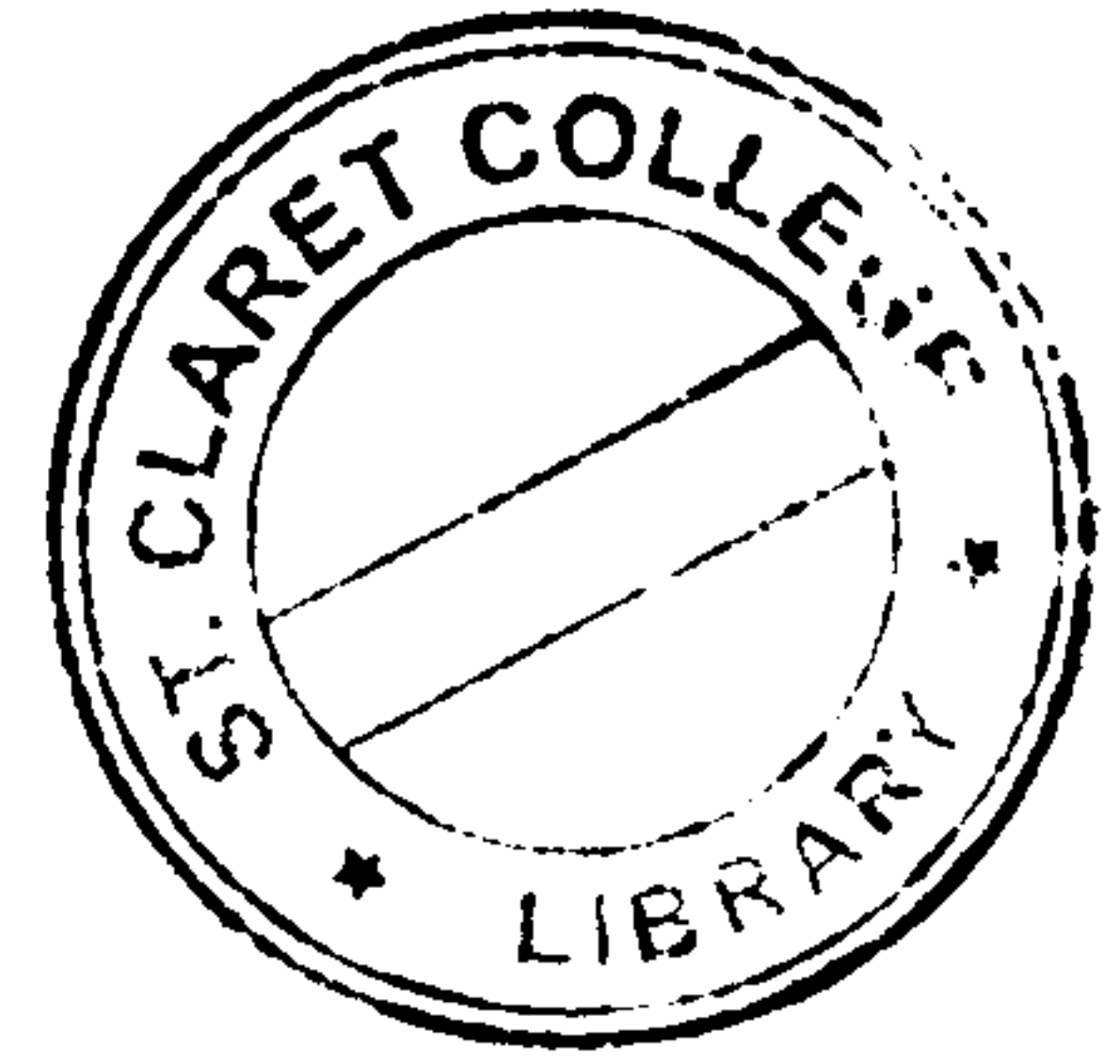
Instruction : Answers should be completely either in English or Kannada.

SECTION – A

Answer any ten sub-questions. Each sub-question carries two marks.

(2×10=20)

1. a) Define HRD.
- b) What do you mean by Job Rotation ?
- c) What is In-Basket Exercise ?
- d) What are the types of Changes ?
- e) What do you mean by potential appraisal ?
- f) What do you mean by Employee Attitude Survey ?
- g) Define Business Process Re-engineering.
- h) What do you mean by Transactional Analysis ?
- i) What do you mean by Personality Quotient ?
- j) What do you mean by Strokes ?
- k) Define Sensitivity Training.
- l) What is 360° Performance Appraisal ?



P.T.O.



SECTION – B

Answer **any four** questions. **Each** question carries **eight** marks.

(8×4=32)

2. Briefly explain the scope of HRD.
3. Discuss briefly the importance of Performance Appraisal.
4. What is an Employee training ? Discuss its objectives.
5. Briefly explain the origin and philosophy of Transactional Analysis.
6. What are the benefits of Organisational Development ?

SECTION – C

Answer **any three** questions. **Each** question carries **sixteen** marks.

(16×3= 48)

7. What is an alternative work arrangement ? Discuss in brief a few alternative work arrangement introduced by some organisation.
8. Comment on emerging issues in HRD and use of Computers and Internet.
9. Discuss briefly the process of developing managers in HRD.
10. Discuss the Off-the Job Techniques of Management Development.